



# GUAM SOLID WASTE AUTHORITY

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## **FOR IMMEDIATE RELEASE**

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## **GSWA ANNOUNCES DELAY IN MAILING MONTHLY TRASH COLLECTION BILLS**

**(Guam, June 23, 2023)** – The Guam Solid Waste Authority (GSWA) today announced that the monthly residential trash collection invoices will be mailed out later than usual this month. This delay is a result of power outages caused by the recent impact of Typhoon Mawar.

Typhoon Mawar caused significant disruption to the operations of the printing company responsible for generating and mailing the monthly trash bills. Consequently, the printing and mailing process has been unavoidably delayed. We sincerely apologize for any inconvenience this may cause and assure you that we are working diligently to resolve the situation as quickly as possible.

In light of the delayed billing, GSWA will be suspending any repossessions of trash bins until the end of July to ensure that customers are not unduly affected.

We would also like to remind our residential customers that as of June 1, 2023, GSWA had launched a new and convenient online bill payment platform.

To take advantage of this new service, customers are required to re-register for an online bill pay account. The necessary information to complete the registration process can be found on the invoice once it is received. By signing up for online bill payment, customers will have the ability to view their bills online, set up paperless billing, and enjoy the convenience of paying bills from the comfort of their homes.

We appreciate the patience and understanding of our customers and apologize for any inconvenience this may have caused. Please contact GSWA Customer Service at 671-646-3111 or email [customerservice@gswa.guam.gov](mailto:customerservice@gswa.guam.gov) for more information or assistance.